

6. OTHER COMMENTS:

We encourage you to give us your comments on your degree of satisfaction and/or dissatisfaction with regard to care and services, or any other aspect you judge important and which should be brought to the attention of the managers of our institution.

Improvement of our care and service quality largely depends on the information provided by the population receiving our services.

Multiple horizontal lines for writing comments.

7. IDENTIFICATION:

Name (optional)

Thank you again for helping us improve the quality of our care and services.

Please deposit in the box installed for this purpose in the foyer of each facility, or mail to:

CSSS de Papineau
Deputy Executive Director
Questionnaire on Service Quality
578 Maclaren St East
Gatineau QC
J8L 2W1

Fax : 819 986-5671

E-mail : 07cssspapineauSatisfaction@ssss.gouv.qc.ca

P.S. – All information collected will be kept strictly confidential.



QUESTIONNAIRE ON SERVICE QUALITY

The mission of the Centre de santé et de services sociaux de Papineau is to provide high quality services to the population.

By filling out this questionnaire you will help us achieve our primary objective, which is to offer you high quality services.

Special attention will be given to your suggestions, which will undoubtedly help us to constantly improve the services we dispense to the population of our territory.

You can be assured that all information collected will be kept strictly confidential.

Ginette Gingras Delorme,
Deputy Executive Director

Our commitment: to make service quality our priority at all times
That is why your opinion is so important to us.

THANKS!

1. SPECIFY THE LOCATION OF SERVICES OR VISIT:

C.L.S.C.
Petite-Nation
Vallée-de-la-Lièvre
Val-des-Bois

Hospital
Hôpital de Papineau

Nursing home
Hospital Nursing Home
Petite-Nation
Vallée-de-la-Lièvre

2. TYPE OF SERVICES RECEIVED OR USED:

Horizontal line for text input.

3. YOU USED OUR SERVICES AS A: user visitor person accompanying a user

4. DATE AND TIME:

Date and time of visit

